

Acceptance of the data protection declaration

Within the scope of using the Jungheinrich service app (hereinafter referred to as the 'App') from Jungheinrich AG, Friedrich-Ebert-Damm 129, DE-22047 Hamburg (hereinafter referred to as 'Jungheinrich') personal data is collected, processed and used, the protection of which is a particular concern to Jungheinrich. By accepting the data protection declaration, you agree to the following terms.

1. Collecting, saving and processing personal data

To enable use of the App, we collect the following personal data:

- Your access data;
- Company name and address;
- First and last names of the user;
- Telephone number, email and customer number.

When the App is downloaded, the necessary information is also transferred to the relevant app store. We have no control over this collection of data and are not responsible for it. We process the data provided insofar as it is required for downloading the App onto your smartphone. This data will not be stored beyond this.

2. Onward transfer of your service request

We process and use your personal data collected by us solely to fulfil your service request. When you submit your service request to the relevant after sales service, only the personal data required for the specific service request shall be transferred onward by us. No further use of your data takes place.

3. Information and cancellation

You have the right, at any time, to obtain information about the data we hold about you. You also have the right to revoke your acceptance granted to us in this data protection declaration at any time. To do this, please contact us by e-mail: Frank.Jastrob@jungheinrich.de, telephone: +49 40 6948-1630 or at the following address: Jungheinrich AG, Am Friedrich-Ebert-Damm 129, 22047 Hamburg.

4. Deletion

Once your service request has been submitted to the relevant after sales service, your data stored by us within the scope of using the App will be completely deleted. Your data shall not be disclosed to third parties for marketing purposes. The right or the obligation of Jungheinrich to retain a copy of the data for statutory archival purposes or other purposes provided by this contract shall remain unaffected.

5. Links to other websites

The links contained in our App to other websites of Jungheinrich AG, which in turn contain links to other websites, do not mean that we are responsible for compliance with data protection through these websites.